# GPS MONITORING PROTOCOL

*Email completed form as an attachment to:*
*If you have any questions or need assistance, please call*

| | OFFICER NAME | | AGENCY NAME | | |
|---|---|---|---|---|---|
| | | | **Mississippi Department of Corrections** | | |
| CODE | ALARM | ALARM CLEARS | Y/N | ALARM RESPONSE | |
| | | ENABLE CLEAR LINK | Y | **\*\*Auto Clear Event: Charge On\*\***<br><br>**24/7**<br>**Step 1 - Auto Email (Robocall):** SE1464@avotter.com<br>**Step 2 - Delay:** 20 min<br>**Step 3 - MC App**<br>*Instruction* : Check activity for Charge On. If charge on is received, enter detailed notes and select CLOSE. If Charge On is not received, send a vibrate command and | |
| 104 | LOW BATTERY | ENABLE AUTO CLEAR EVENT | Y | call client on all available numbers. Enter detailed notes and Select Close. | |
| GPS71 | LOW BATTERY CLEAR | ENABLE CLEAR LINK | | | |
| GPS01/GPS02 | DEAD BATTERY | ENABLE CLEAR LINK | Y | | |
| | | ENABLE AUTO CLEAR EVENT | N | Same protocol as Exclusion Zone Entered. | |
| GPS102 | DEAD BATTERY 2HR | ENABLE CLEAR LINK | | | |
| | | ENABLE AUTO CLEAR EVENT | | | |
| GPS104 | DEAD BATTERY 4HR | ENABLE CLEAR LINK | Y | | |
| | | ENABLE AUTO CLEAR EVENT | N | Same protocol as GPS Low Battery. | |
| GPS108 | DEAD BATTERY 8 HR | ENABLE CLEAR LINK | | | |
| | | ENABLE AUTO CLEAR EVENT | | | |
| GPS112 | DEAD BATTERY 12HR | ENABLE CLEAR LINK | | | |
| | | ENABLE AUTO CLEAR EVENT | | | |
| GPS124 | DEAD BATTERY 24HR | ENABLE CLEAR LINK | Y | | |
| | | ENABLE AUTO CLEAR EVENT | N | Same protocol as GPS Low Battery. | |
| | | ENABLE CLEAR LINK | Y | | |
| GPS125 | DEAD BATTERY 24HR+ | ENABLE AUTO CLEAR EVENT | N | Same protocol as GPS Low Battery. | |
| GPS101/104 | DEAD BATTERY CLEARED | ENABLE CLEAR LINK | | | |
| 401 | CHARGE OFF | ENABLE CLEAR LINK | | | |
| 400 | CHARGE ON | ENABLE CLEAR LINK | | | |
| GPS40 | INSUFFICIENT CHARGING TIME | ENABLE CLEAR LINK | | | |
| GPS20 | MEZ ENTERED | ENABLE CLEAR LINK | | | |
| GPS21 | MEZ CLEARED | ENABLE AUTO CLEAR EVENT | | | |
| | | ENABLE CLEAR LINK | | | |
| GPS76 | MEZ BUFFER ENTERED | ENABLE AUTO CLEAR EVENT | | | |
| GPS77 | MEZ BUFFER CLEARED | ENABLE CLEAR LINK | | | |
| | | | | **\*\*Auto Clear Event: Exclusion Zone Cleared\*\***<br><br>**24/7**<br>**Step 1 -** Role Based: **Email Primary** (feedback required)<br>**Step 2 -** Role Based: **Text Primary** (feedback required)<br>*State time delay: 20 min*<br>**Step 3 -** Role Based: **Call Primary**<br>*Instructions* : Call Officer, if receive Officers voicemail, leave message with violation details, insert detailed notes and select CONTINUE. If someone other than listed Officer answers, DO NOT provide any info, insert detailed notes and select CONTINUE. If reach Officer listed, provide violation, insert detailed notes and select CLOSE.<br>**Step 4 - Delay**: 20 min<br>**Step 5 -** Role Based: **Email Backup Officer 1** (feedback required)<br>**Step 6 -** Role Based: **Text Backup Officer 1** (feedback required)<br>*State time delay: 20 min*<br>**Step 7 -** Role Based: **Call Backup Officer 1**<br>*Instructions* : Same instructions as above.<br>**Step 8 - Delay**: 20 min<br>**Step 9 -** Role Based: **Email Backup Officer 2** (feedback required)<br>**Step 10 -** Role Based: **Text Backup Officer 2** (feedback required)<br>*State time delay: 20 min*<br>**Step 11 -** Role Based: **Call Backup Officer 2**<br>*Instructions* : Same instructions as above. | |
| | | ENABLE CLEAR LINK | Y | **Step 12 - Delay:** 20 min | |

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| | | | | Step 13 - Role Based: **Email Backup Officer 3** (feedback required) |
| | | | | Step 14 - Role Based: **Text Backup Officer 3** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | Step 15 - Role Based: **Call Backup Officer 3** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | Step 16 - **Delay:** 20 min |
| | | | | Step 17 - Role Based: **Email Backup Officer 4** (feedback required) |
| | | | | Step 18 - Role Based: **Text Backup Officer 4** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | Step 19 - Role Based: **Call Backup Officer 4** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | Step 20 - **Delay:** 20 min |
| | | | | Step 21 - Role Based: **Email Backup Officer 5** (feedback required) |
| | | | | Step 22 - Role Based: **Text Backup Officer 5** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | Step 23 - Role Based: **Call Backup Officer 5** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | Step 24 - **Delay:** 20 min |
| | | | | Step 25 - Role Based: **Email Backup Officer 6** (feedback required) |
| | | | | Step 26 - Role Based: **Text Backup Officer 6** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | Step 27 - Role Based: **Call Backup Officer 6** |
| 200/300 | EXCLUSION ZONE ENTERED | ENABLE AUTO CLEAR EVENT | Y | *Instructions* : Same instructions as above. |
| | | | | 24/7 |
| | | | | Step 1 - Role Based: **Email Primary** (feedback required) |
| 206/301 | EXCLUSION ZONE CLEARED | ENABLE CLEAR LINK | Y | Step 2 - Role Based: **Text Primary** (feedback required) |
| GPS14 | EXCLUSION BUFFER ZONE ENTERED | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| GPS17 | EXCLUSION BUFFER ZONE CLEARED | ENABLE CLEAR LINK | | |
| 207 | INCLUSION ZONE CLEARED | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| 201 | INCLUSION ZONE ENTERED | ENABLE CLEAR LINK | | |
| GPS15 | INCLUSION BUFFER ZONE CLEARED | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| GPS15 | INCLUSION BUFFER ZONE ENTERED | ENABLE CLEAR LINK | | |
| 771 | LEAVE | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| 770 | ENTER | ENABLE CLEAR LINK | | |
| | | **GRACE PERIOD** | | |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Events: Enter, Unapproved Enter** |
| S403 | FAILED TO ENTER | ENABLE AUTO CLEAR EVENT | Y | Same protocol as Exclusion Zone Entered. |
| | | ENABLE CLEAR LINK | | |
| RF201 | FAILED TO LEAVE | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS05 | FAILED TO ENTER INCLUSION ZONE | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S404 | LATE TO ENTER | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS04 | LATE TO ENTER INCLUSION ZONE | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S302 | NO RETURN 2HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S304 | NO RETURN 4HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S306 | NO RETURN 6HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S308 | NO RETURN 8HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S310 | NO RETURN 10HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S312 | NO RETURN 12HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S324 | NO RETURN 24HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| S326 | NO RETURN 24HR+ | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |

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| S407 | UNAPPROVED LEAVE | ENABLE AUTO CLEAR EVENT | | |
| S406 | UNAPPROVED ENTER | ENABLE CLEAR LINK | | |
| GPS07 | UNAPPROVED INCLUSION ZONE CLEARED | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| GPS06 | UNAPPROVED INCLUSION ZONE ENTERED | ENABLE CLEAR LINK | | |
| | | GRACE PERIOD | | |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Events: Enter, Unapproved Enter** |
| S405 | UNSCHEDULED LEAVE (UNS LV) | ENABLE AUTO CLEAR EVENT | Y | Same protocol as Exclusion Zone Entered. |
| | | | | |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Event: XMTR Tamper Reset - GPS** |
| 102 | XMTR TAMPER - GPS | ENABLE AUTO CLEAR EVENT | Y | Same protocol as Exclusion Zone Entered. |
| 110 | XMTR TAMPER RESET - GPS | ENABLE CLEAR LINK | | |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Event: Backplate Tamper Reset** |
| GPS11 | BACKPLATE TAMPER | ENABLE AUTO CLEAR EVENT | Y | Same protocol as Exclusion Zone Entered. |
| GPS12 | BACKPLATE TAMPER RESET | ENABLE CLEAR LINK | | |
| | | | | |
| GPS36 | INITIAL GPS SUCCESS | ENABLE CLEAR LINK | | |
| | | ENABLE CLEAR LINK | | |
| GPS301/S230 | NO GPS 1HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS302/S231 | NO GPS 2HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS303/S232 | NO GPS 3HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS304/S233 | NO GPS 4HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS308/S234 | NO GPS 8HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | | |
| GPS312/S235 | NO GPS 12HR | ENABLE AUTO CLEAR EVENT | | |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Event: No GPS - Clear**<br><br>__24/7__<br>**Step 1 - MC App**<br>_Instruction_ : Check Battery Status. If alert is due to low battery call the participant on all available numbers and instruct PT to charge device. If alert is not due to a low battery, instruct the PT to Quickly unplug and re-plug the charging cord 5 times in a row, then have the PT go outside with clear view of the sky for 10 min, during this time attempt to run a current location. If alert clears while troubleshooting insert detailed notes and select CLOSE. If alert does not clear or you do not reach a live person, enter detailed notes and select Continue.<br>**Step 2 - Delay:** 30 min<br>**Step 3** - Role Based: **Email Primary** (feedback required)<br>**Step 4 -** Role Based: **Text Primary** (feedback required)<br>_State time delay: 20 min_<br>**Step 5** - Role Based: **Call Primary**<br>_Instructions_ : Call Officer, if receive Officers voicemail, leave message with violation details, insert detailed notes and select CONTINUE. If someone other than listed Officer answers, DO NOT provide any info, insert detailed notes and select CONTINUE. If reach Officer listed, provide violation, insert detailed notes and select CLOSE.<br>**Step 6 - Delay**: 20 min<br>**Step 7** - Role Based: **Email Backup Officer 1** (feedback required)<br>**Step 8** - Role Based: **Text Backup Officer 1** (feedback required)<br>_State time delay: 20 min_<br>**Step 9** - Role Based: **Call Backup Officer 1**<br>_Instructions_ : Same instructions as above.<br>**Step 10 - Delay**: 20 min<br>**Step 11** - Role Based: **Email Backup Officer 2** (feedback required)<br>**Step 12** - Role Based: **Text Backup Officer 2** (feedback required)<br>_State time delay: 20 min_ |

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| | | | | **Step 13** - Role Based: **Call Backup Officer 2** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | **Step 14 - Delay:** 20 min |
| | | | | **Step 15** - Role Based: **Email Backup Officer 3** (feedback required) |
| | | | | **Step 16** - Role Based: **Text Backup Officer 3** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | **Step 17** - Role Based: **Call Backup Officer 3** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | **Step 18 - Delay:** 20 min |
| | | | | **Step 19** - Role Based: **Email Backup Officer 4** (feedback required) |
| | | | | **Step 20** - Role Based: **Text Backup Officer 4** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | **Step 21** - Role Based: **Call Backup Officer 4** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | **Step 22 - Delay:** 20 min |
| | | | | **Step 23** - Role Based: **Email Backup Officer 5** (feedback required) |
| | | | | **Step 24** - Role Based: **Text Backup Officer 5** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | **Step 25** - Role Based: **Call Backup Officer 5** |
| | | | | *Instructions* : Same instructions as above. |
| | | | | **Step 26 - Delay:** 20 min |
| | | | | **Step 27** - Role Based: **Email Backup Officer 6** (feedback required) |
| | | | | **Step 28** - Role Based: **Text Backup Officer 6** (feedback required) |
| | | | | *State time delay: 20 min* |
| | | | | **Step 29** - Role Based: **Call Backup Officer 6** |
| GPS324/S236 | NO GPS 24HR | ENABLE AUTO CLEAR EVENT | Y | *Instructions* : Same instructions as above. |
| | | ENABLE CLEAR LINK | Y | **Auto Clear Event: No GPS - Clear** |
| GPS325/S237 | NO GPS 24HR+ | ENABLE AUTO CLEAR EVENT | Y | Same protocol as No GPS 24 Hrs. |
| S229 | NO GPS - CLEAR | ENABLE CLEAR LINK | | |
| S201 | NO CELL 1HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S202 | NO CELL 2HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S203 | NO CELL 3HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S204 | NO CELL 4HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S208 | NO CELL 8HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S212 | NO CELL 12HR | ENABLE CLEAR LINK | | |
| | | ENABLE AUTO CLEAR EVENT | | |
| S224 | NO CELL 24HR | ENABLE CLEAR LINK | Y | **Auto Clear Event: No GPS - Clear** |
| | | ENABLE AUTO CLEAR EVENT | Y | Same protocol as No GPS 24 Hrs. |
| S225 | NO CELL 24HR+ | ENABLE CLEAR LINK | Y | **Auto Clear Event: No Cell - Clear** |
| | | ENABLE AUTO CLEAR EVENT | Y | Same protocol as No GPS 24 Hrs. |
| S299 | NO CELL - CLEAR | ENABLE CLEAR LINK | | |

*APPROVAL SIGNATURES*

*(Once the notification profile is completed in the system)*

_____                    _____
*APPROVED BY (PRINT NAME)*                       *APPROVED BY (PRINT NAME)*

_____                    _____
*TITLE*                                          *TITLE*

_____                    _____
*DATE*                                           *DATE*